



AiKON
DISTRIBUTION

Warranty Card
SALAMANDER

AIKON DISTRIBUTION WARRANTY

FOR SALAMANDER PROFILES

WARRANTY TERMS AND CONDITIONS

1. Aikon Distribution Bieg Żmuda sp.k. ul. Łagiewnicka 25, 41-902 Bytom, Poland hereinafter referred to as Aikon provides a commercial warranty hereinafter referred to as the "warranty". - for PVC joinery products, on the terms and conditions and within the time periods stated herein. The warranty period starts from the date of delivery of the purchased goods.
 - a) The warranty period for PVC joinery is:
 - 5 years for windows and balcony doors
 - 2 years for doors
2. During the warranty period, Aikon undertakes to repair any defects revealed in the sold product, if these defects have arisen during manufacture or delivery, or have been revealed during INSTALLATION, at its own discretion and its own choice of how to fulfil this obligation: by supplying the parts necessary to rectify the defect of the item or by replacing it with a new item without defects. Aikon shall not bear the cost of any other repairs in addition to the aforementioned defects of the item, i.e. the warranty does not cover wear and tear of the item or materials as a result of their use.
3. For a valid warranty claim, the Purchaser must send Aikon a complete photographic documentation of the defective item to enable the defect to be identified together with a detailed description of the defect, the order number, the date of delivery of the product and a description of the situation in which the defect was noticed. The notification must be sent immediately after the defect has been noticed to the sales supervisor's e-mail address.
4. Aikon will review the notification and the material sent for verification. In case of a positive warranty review (complaint), Aikon will proceed at its discretion to provide the Purchaser with all necessary parts and components to rectify the defect or to replace the item with a new one.
5. The supply to the Purchaser of the necessary parts and components to rectify the defect shall be at the expense of Aikon. In case of replacement of the item with a new one, the Purchaser shall, upon request by Aikon, return the defective item within 7 days to Aikon's warehouse address. Aikon will deliver the new, defect-free item to the Purchaser at its expense. The assembly of the new supplied parts and components and the new product in place of the defective one shall be at the expense of the Purchaser.
6. Failure to return the claimed product, despite Aikon's request, may result in the suspension of the claim procedure.
7. The Purchaser forfeits his warranty rights if, at the time of delivery, he has not checked the product for quantitative, quality, and that the order corresponds to the product received.
8. If a defect becomes apparent at a later date, the Purchaser forfeits his warranty entitlements if he did not notify the seller immediately after discovering the defect.
9. In matters not regulated by the warranty terms and conditions, the provisions of Polish law shall apply.

10. The purchaser forfeits his warranty rights if he has not fully complied with the instructions and recommendations given by Aikon, in particular with regard to the method of transport, storage, assembly, operation and maintenance of the product.

11. Defects evident in the products at the time of purchase should be complained of before any assembly operations are carried out. Complaints regarding quantity, dimensions and function must be made upon receipt of the goods or the warranty will be void. Aikon shall not be liable for loss, damage or destruction of the product resulting from any cause other than defects in the product.

12. The warranty covers:

- a) Durability and colour of profiles and strength of construction joints
- b) Preservation of the function and efficiency of the windows
- c) Tightness of glazing units.

13. The warranty does not cover damages resulting from:

- a) transport and storage of products by the Purchaser in a position other than the required one (vertical position with 5° inclination)
- b) storage of the products in the protective stretch foil after release from the Aikon warehouse
- c) assembly of the joinery made or commissioned by the Purchaser not in accordance with the installation instructions or the rules of the art or not by qualified personnel
- d) structural changes made by the purchaser without Aikon's approval.
- e) use of the product contrary to its intended use
- f) repairs carried out by unauthorized personnel
- g) improper use, maintenance and operation
- h) use of external agents such as fire, salts, lyes, acids or other chlorine-containing substances.

14. The warranty does not cover:

- a) Mechanical damage to both the glazing and the joinery itself, i.e. cracks occurring during operation
- b) Defects in the glazing units permitted by a national standard or European approval for double glazing units
- c) Damage to joinery resulting from constructional defects in buildings and ventilation systems.
- d) Discounted products and goods
- e) Thermal cracks in non-tempered glass caused by changes in the thermal absorption of the glass due to roller blinds, screen printing, cladding, poster boarding, obscuring glass, etc.
- f) adjustment of window fittings and maintenance of windows
- g) external and internal window condensation
- h) insignificant defects (i.e. not affecting the use value of the window).

15. Non-standard constructions such as arches, circles, trapeziums, triangles, etc. belong to non-standard solutions and are subject to different warranty conditions. The following deficiencies may arise during the bending process, which do not constitute grounds for complaint by the customer:

- a) deformations and deviations from nominal dimensions,
- b) gaps between joints of straight and bent profiles,
- c) glazing beads may need to be joined (bead in several sections) and the angle of their bending may differ from the bending angle of the structure,
- d) fittings may not function properly.

TRANSPORT AND STORAGE

Windows and doors must only be transported and stored in a vertical position (inclination of 5°). The windows must be stored until assembling in a place not exposed to direct sunlight and contact with hot objects, impregnants, adhesives, paints and solvents. Windows should be stored without stretch film.

CLEANING AND MAINTENANCE INSTRUCTIONS

WINDOWS, BALCONY DOORS AND ENTRANCE DOORS

PVC profiles may be cleaned with washing-up liquid. Do not use alcohol, thinner or lacquer solvents. Scouring agents are also not suitable. The window care kits are supplied with products for the care of the profiles, the maintenance of the fittings and the seals.

1. Window maintenance:

Regular window maintenance is essential to ensure that the window retains its service value for a long time. Therefore, the following maintenance work should be carried out regularly (once a year): check the functioning of the moving parts of the window, preserve the window fittings, check the tightness between the sash and the frame, preserve the gasket, check the drainage systems, clean the openings if necessary, check the window fixing screws.

2. Seal maintenance:

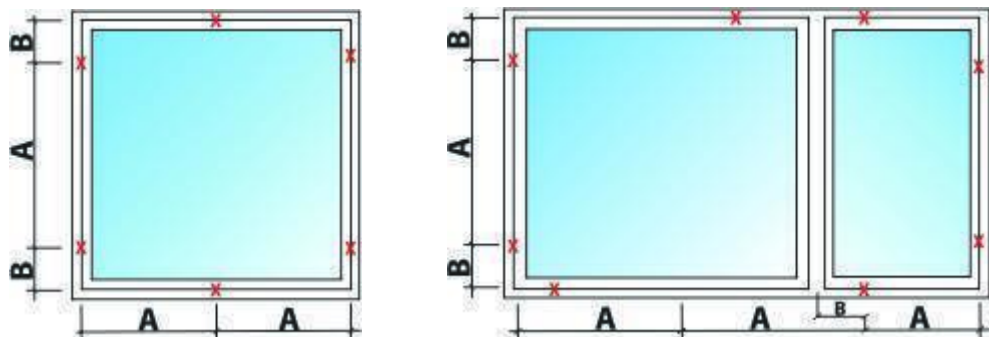
The window seals play very important roles: they protect against water, wind, cold. They must therefore be properly used and maintained. They must not be cleaned with chemicals which affect their properties, their elasticity or their even adhesion to the profile. After each cleaning, the seals must be preserved. This prevents, among other things, excessive flattening, the gasket sticking to the moving parts of the window and cracking.

3. Maintenance of hardware:

Window fittings are mostly made of metal components. They are therefore exposed to rust and corrosion. To avoid this, maintenance should be carried out at least once a dock and lubricated with machine oil.

INSTALLATION INSTRUCTIONS

The fixings must be arranged in such a way that the forces acting on the frame are transmitted. Maintaining the spacing of the fixings protects the window frame from deformation.



Before INSTALLATION, the window sash must be removed from the frame and the external dimensions of the window must be checked carefully to ensure that they match the dimensions of the window opening (the width of the opening must be greater by min. 20 mm and max. 30 mm greater than the width of the window, and the height by min. 35 mm and max. 50 mm greater than the height of the window). Then clean the installation area of the frame carefully, position the frame on the support blocks so that there is clearance between the masonry and the frame.

Pre-fasten the frame in the masonry using wedges. The frame shall be wedged at its corners. Wedging the frame in the middle of its height may result in warping. **Ensure that the frame stiles are straight.**

Use a spirit level to accurately align the vertical and horizontal alignment of the window, and then use a tape measure to align the diagonals. Permissible diagonal differences may not exceed 2 mm on lengths up to 2 m and 3 mm on lengths over 2 m. Use horizontal and vertical struts for larger window sizes, particularly when assembling balcony doors and door frames. This will protect the frame member from possible deformation under the effect of the foam. The frame can be assembled permanently in the I must using assembly screws (dowels) or anchors.

In the case of assembling the frame on anchors, these must be secured to the frame before inserting them into the window opening. Anchor installation: insert the anchor into the frame, push in the first clip, then the second clip, then screw this part of the screw into the frame. Fit the entire anchor arm accordingly. Finally, fix the anchor to the masonry with a screw and dowels.

Drill the dowel holes after the frame has been set into the masonry. Then screw in the screws. After installation: check that the window is correctly aligned vertically and horizontally, that it is in line with the other windows, check all dowels and screws, remove auxiliary elements, clean the gap.

Fit the window sash and check for correct operation. In the case of windows joined with each other, e.g. a balcony with a window or two windows in a set, before plumbing and levelling is carried out, these windows should be joined together by bolting them to each other and a suitably selected H-bracket or, for large windows, a static connector with steel reinforcement. Window sets joined by a static connector require, in order to guarantee the appropriate rigidity of the window construction in the wall of the window opening. Maintain a gap of approx. 10-15 mm between the face of the frame profile and the window jambs (masonry). The resulting gap should be filled with resilient and water-resistant material or sealing tape.

On the outside of the room, the gap between the window and the wall must be carefully filled with insulating material. Flexible polyurethane installation foam is best suited for this purpose. Once the foam has dried, the excess should be removed with a sharp knife flush with the edge of the frame. Afterwards, the interior insulation and the finishing treatment of the window-wall connection, i.e. plastering on the outside and inside, should be carried out.

NOTE!

If dew appears on your new windows, this means that they are too tight. The microclimate created in the room causes the glazing, window frames and other window elements to "condensate". This is the result of condensation on externally cooled surfaces. Regular ventilation of the room eliminates condensation. Ventilate the room briefly but intensively. It is best to open all windows so that a complete exchange of air can take place in the room. Repeat the ventilation process as necessary. Permanently tilting the window sash is often insufficient.



Do not put extra load on the window



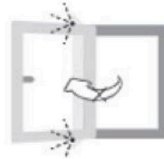
Do not insert any objects between the jamb and the window sashes



Do not put your hand between jamb and the window sashes when closing the window



Do not leave the window open exposed to a strong wind



Do not press the jamb and the window sashes



Risk of falling out of the window



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